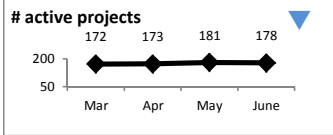


# EITS Performance Dashboard

June, 2011

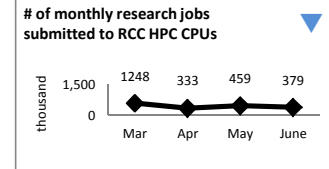
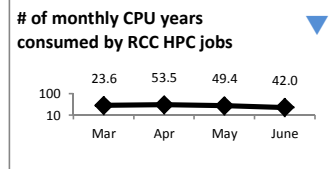
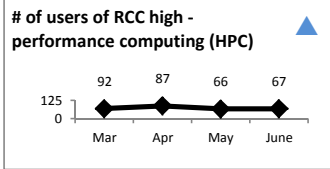
## IT Leadership, Planning, & Policy

### Performance to Compact Plan



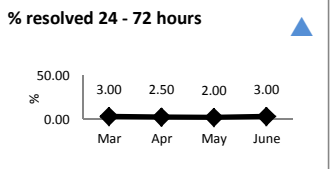
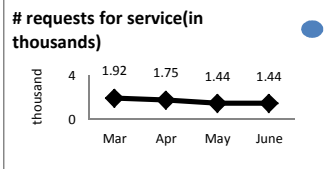
## Research Computing

### Research Computing Center

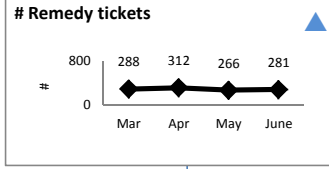


## Client Services

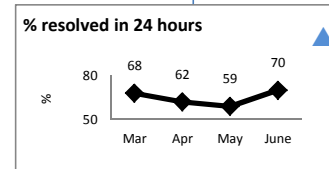
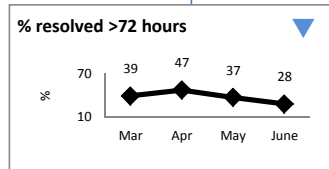
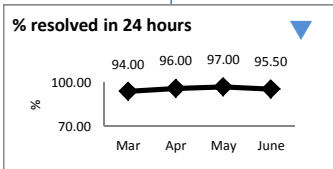
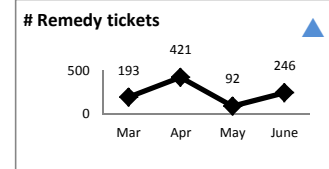
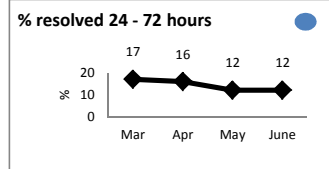
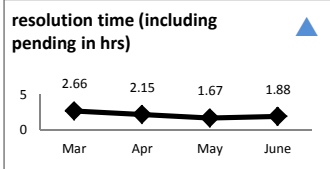
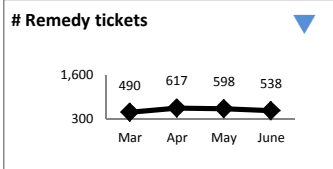
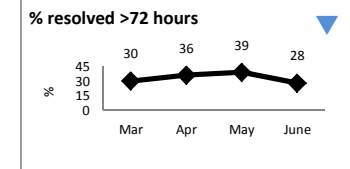
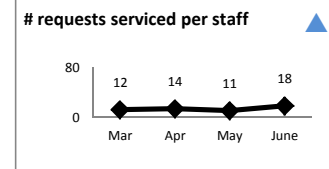
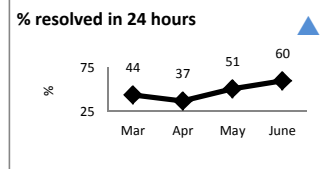
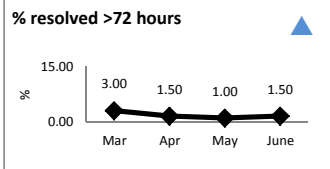
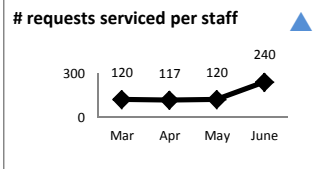
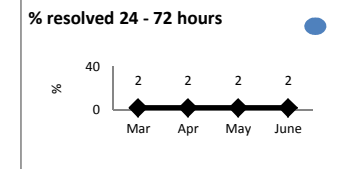
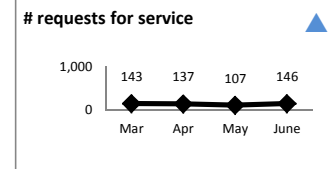
### HelpDesk



### HelpDesk Pass to EITS



### Student Technology Support



**Legend**  
(change since last report)

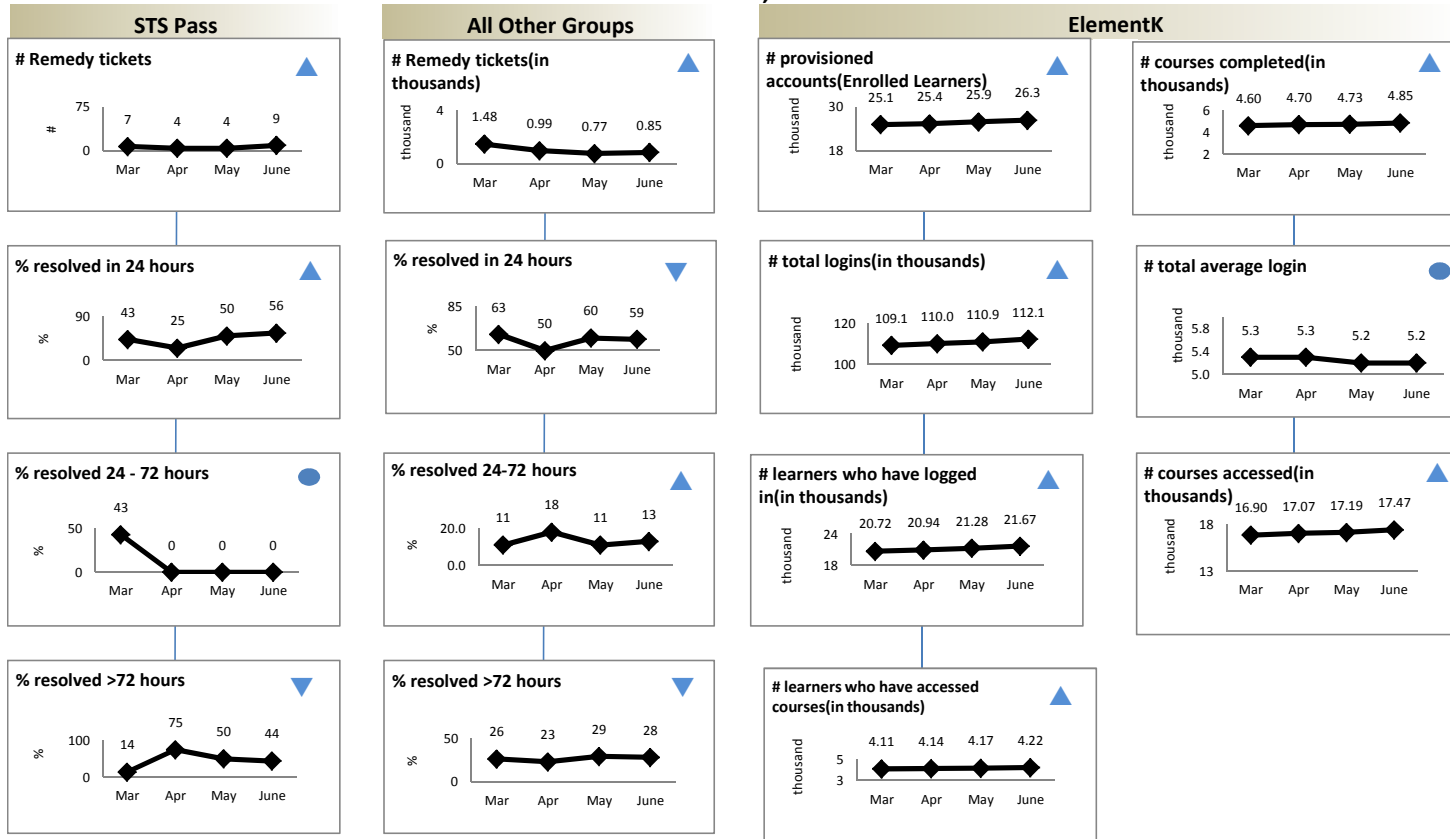
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- ▼ decrease
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- N/A no data

EITS Fact Book  
Historical Metrics

# EITS Performance Dashboard

## June, 2011

### Client Services, continued



### Information Security

Metrics are currently being developed.

### Enterprise Administrative Computing

Metrics are currently being developed.

**Legend**  
(change since last report)

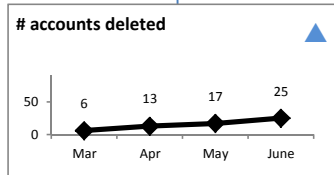
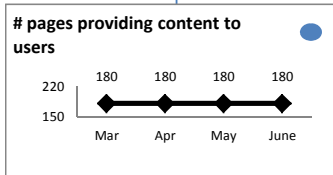
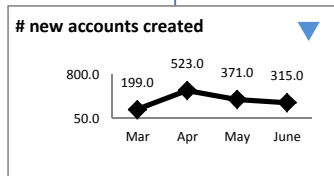
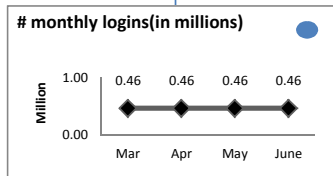
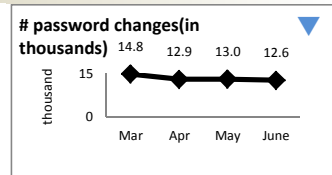
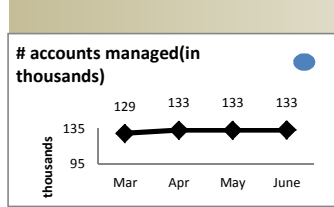
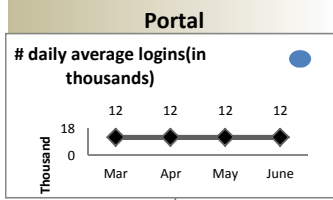
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EITS Fact Book  
Historical Metrics

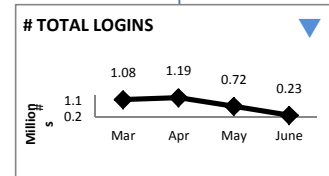
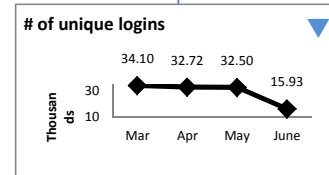
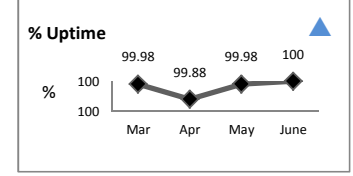
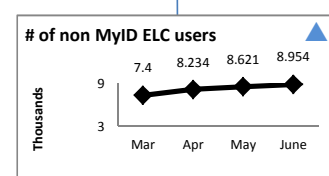
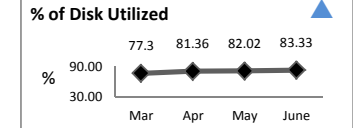
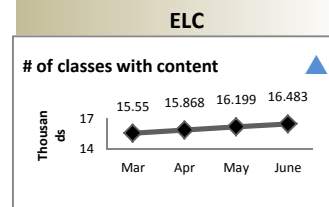
# EITS Performance Dashboard

June, 2011

## Collaborative and Productivity Computing



## Instructional Computing



**Legend**  
(change since last report)

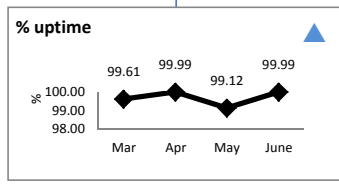
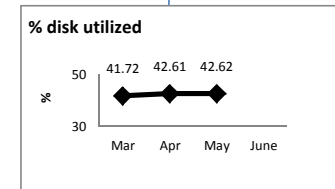
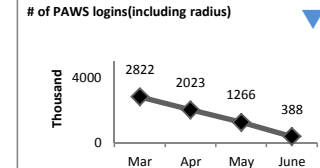
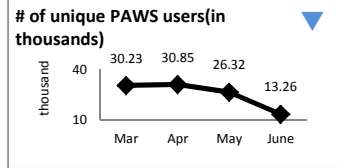
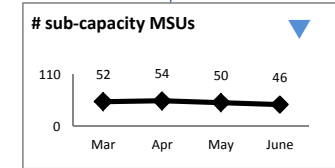
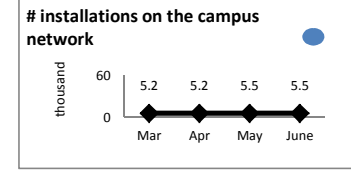
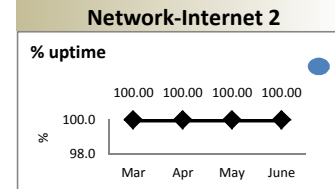
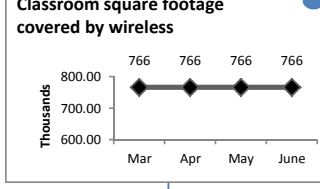
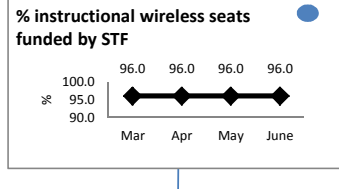
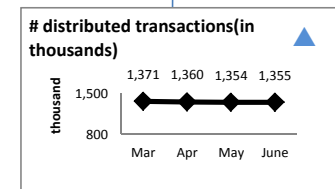
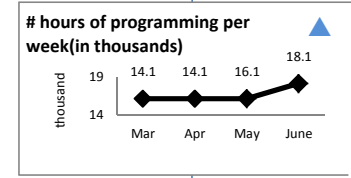
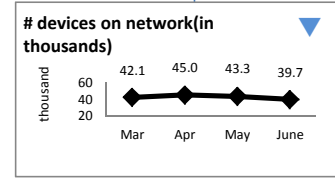
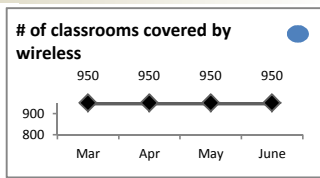
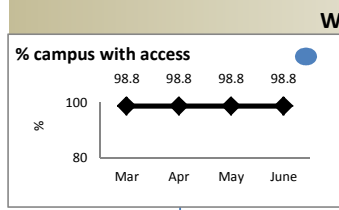
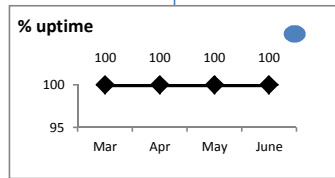
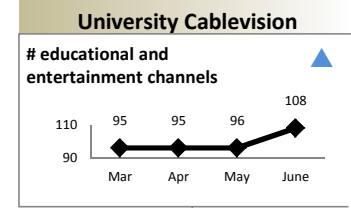
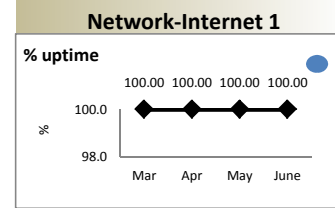
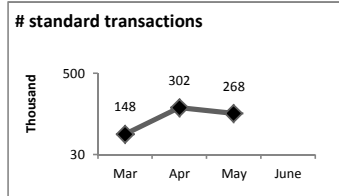
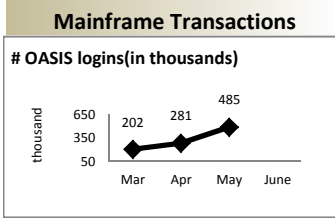
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EITS Fact Book  
Historical Metrics

# EITS Performance Dashboard

## June, 2011

### Infrastructure and Architecture



**Legend**  
(change since last report)

- ▲ increase
- ▼ decrease
- no change
- N/A no data

EITS Fact Book  
Historical Metrics