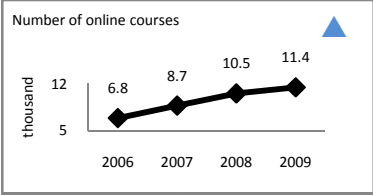


EITS 2009 Fact Book

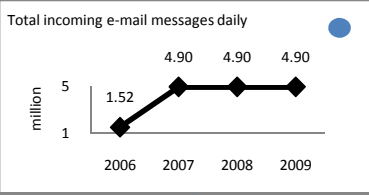
2006-2009 Selected Metrics

2006-2009 selected metrics from the EITS Fact Book. Additional categories and metrics are available in the EITS Performance Dashboard and EITS Operational Dashboard.

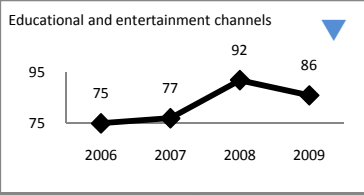
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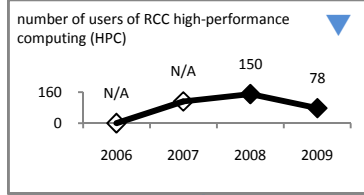
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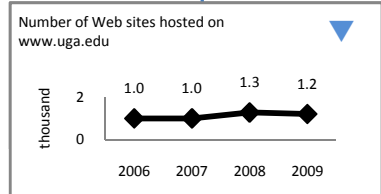
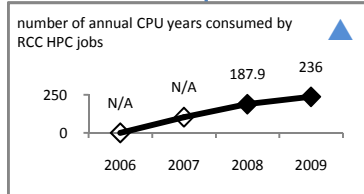
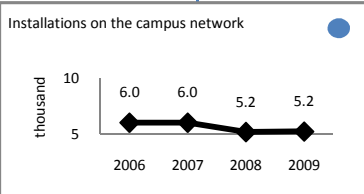
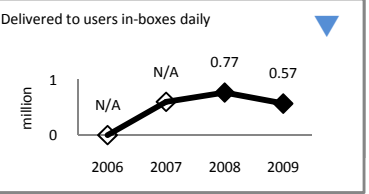
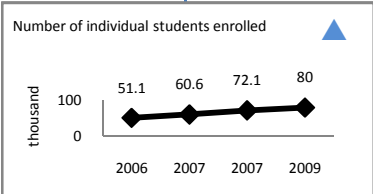
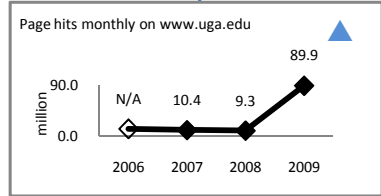
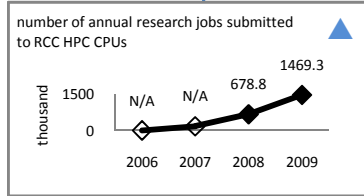
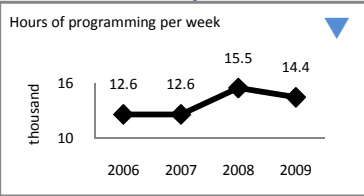
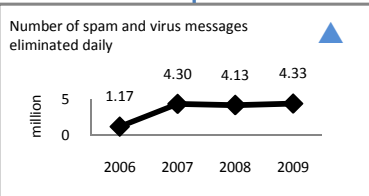
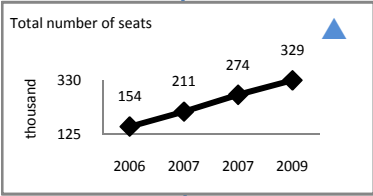
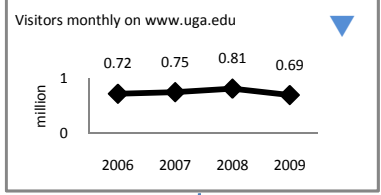
University Cablevision



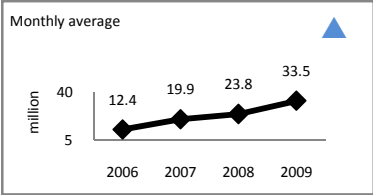
Research Computing Center



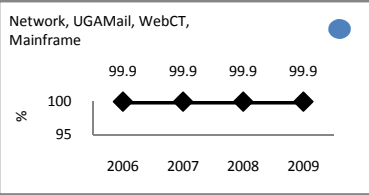
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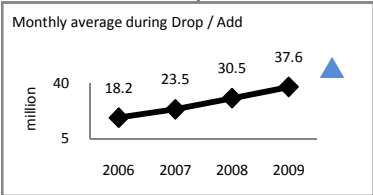
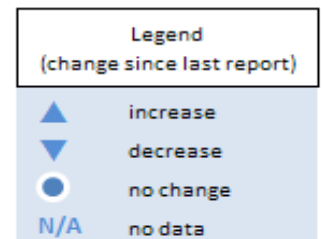
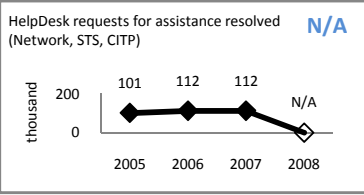
Mainframe Transactions



Uptime for Critical Systems



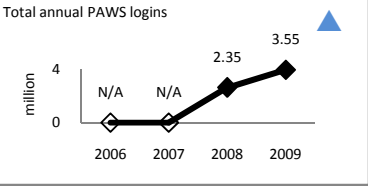
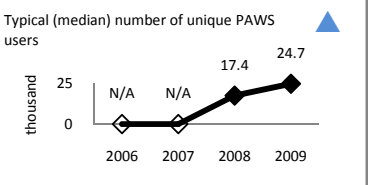
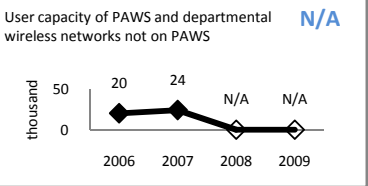
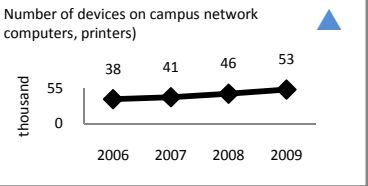
Client Requests



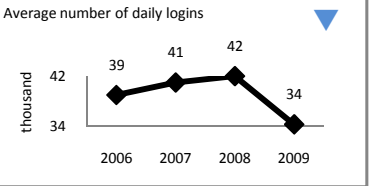
EITS 2009 Fact Book

2006-2009 Selected Metrics

Campus Network



MyUGA



Legend
(change since last report)

- ▲ increase
- ▼ decrease
- no change
- N/A no data



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IT Planning and Decision Support