

Vice President for Information Technology Status and Activity Report for September 2018

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

1. Items Requiring Action

- *ArchPass required for accessing UGAMail, OneDrive off-campus:* All eligible students, faculty and staff are now required to use ArchPass to access UGAMail and OneDrive for Business while off-campus. This change was implemented to help combat the rising tide of successful phishing attempts, which compromise hundreds of UGA email accounts every semester. During the Spring 2018 semester, more than 4,000 phishing attempts were reported to the EITS Help Desk, and about 500 accounts were compromised in successful phishing attempts. You can find a complete list of supported email clients at <https://confluence.eits.uga.edu/display/HDSH/ArchPass+and+Office+365> . For more information about ArchPass, visit archpass.uga.edu. For more information about this change, contact Jonathan Hardy at jhardy66@uga.edu.

2. For Your Awareness

- *ArchPass required for SendFiles access:* Students, faculty and staff with MyIDs are now required to use ArchPass to log in to SendFiles. SendFiles is an encrypted file service that allows you to securely share sensitive documents. This change was implemented to protect sensitive University data. The log-in process for SendFiles is different from other systems protected by ArchPass. After entering their MyID and password, users may automatically receive a push or phone call to their primary enrolled device, rather than being prompted for an authentication method. For information on how to log in, visit our SendFiles Help Desk page: <https://confluence.eits.uga.edu/pages/viewpage.action?pageId=25624680>. ArchPass is not required for non-MyID users of SendFiles. If you have questions about this change, please contact Ben Myers at bmyers@uga.edu.
- *Banner 9 upgrade update:* The Banner 9 upgrade is a necessary upgrade because the current version, Banner 8, will be discontinued at the end of calendar year 2018. Banner 9 will have a new “look and feel,” which includes new navigation within Banner and a new tablet and mobile-ready functionality and design. However, the data in Banner, user access, the Banner URL, and Athena (SSB) will not change during the initial implementation. These new Banner pages will be available in late October 2018. For more information, contact the ConnectUGA team at connectuga@uga.edu, or Fred Hanawalt at fred.hanawalt@uga.edu.
- *Zoom video campus-wide license coming soon:* Zoom, a video communications platform, will soon be available to UGA students, faculty and staff. Zoom offers innovative ways to conduct online courses and group assemblies. The service features a cloud platform for video and audio conferences, chat and webinars. It is accessible through mobile devices, desktops, telephones, and room systems. Please check zoom.uga.edu for updates. If you have questions, please contact Bret Jamieson at bret.jamieson@uga.edu.

3. Support for Researchers

- *GACRC adds Panasas storage:* A Panasas ActiveStor storage appliance with a usable capacity of 1Petabyte was placed in production after thorough testing by GACRC staff. This

appliance allows GACRC-affiliated research groups to conveniently store data related to active research projects that require the computational resources of the Sapelo2 cluster. Please contact Dr. Guy Cormier at gcormier@uga.edu for more information.

4. OneSource

- *OneUSG Connect Go-Live Forums:* In September, the OneSource Project team will be hosting go-live forums for unit heads, HR Practitioners, supervisors, and faculty and staff. Information about these go-live forum is available on the [OneSource website](#).
- *Kaba Clock Installations:* Kaba clock installation and registration will begin this month. Employees can expect to start clocking in and out using Kaba starting on December 16, 2018.
- *UGA's Financial Management System Monthly Release, September 8:* On Saturday, September 8, OneSource updated UGA's Financial Management System with the first monthly production release migration. Monthly releases may include break fixes to resolve known issues or feature enhancements. For details, please refer to [OneSource's Known Issues resource page](#). This page will be updated on September 11 with information on all enhancements and known issues resolved during the September 8th release.

5. Recent Accomplishments

- *EITS participates in New Student Orientation:* EITS wrapped up a successful summer participating in New Student Orientation, where the new self-service guest wireless network, UGA_Visitors_WiFi, was piloted. EITS hosted a booth at the Resources Fair, which took place during registration before the welcome address. There were more than 30 volunteers from EITS who greeted new students and their family members with EITS-branded recyclable tote bags containing the 2018-2019 Student Technology Guide and promotional cards about services and resources available to them. In addition to the Resources Fair on Day One, EITS collaborated with the UGA Bookstore to host the inaugural Technology Showcase to better engage with new students and address their tech-related questions or concerns.

6. Technology Tips

- *Create a strong password, use ArchPass:* Effective Spring 2018, UGA students, faculty and staff are no longer required to change their MyID passwords every six months. Students and employees will only be prompted to change their MyID password if their account is compromised, or if they forget their password. This change was made to bring UGA in line with current security policies. Many critical UGA systems, including the Remote Access VPN, eLC, Athena and the Employee Self-Service site, are also now protected by ArchPass two-step login, and more systems are set to transition to using ArchPass soon. Students and employees are encouraged to create strong, complex passwords to help ensure their accounts are not compromised. More information about the password policy and password creation guidelines is available at https://eits.uga.edu/access_and_security/myid/password_security_requirements/.

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