



Tech News November 2019

Top News

Sign up for your electronic W-2: Get your 2020 W-2 online by signing up for electronic delivery through the OneUSG Connect Employee Self-Service site. If you received an electronic W-2 through the legacy self-service site, employee.uga.edu, you will need to sign up again. W-2s will be available on the OneUSG Connect site in January 2020. Link: https://onesource.uga.edu/resources/oneusg_connect_system/.

More apps moving to UGA SSO: In the coming months, the look and feel of login screen for more University of Georgia web applications will change to UGA SSO. Between November 2019 and January 2020, the following applications will move to UGA SSO:

- The MyID Profile Password Reset Service
- OmniUpdate
- UGA Elements
- OIR Tableau
- SAGE
- Xitracs
- Zoom
- The UGA Alert Portal
- TeamDynamix ticketing system
- WEPA print kiosks
- eLearning Commons
- OneUSG Connect and other OneSource systems

More applications may also move during this time. Link: https://eits.uga.edu/access_and_security/uga_sso/

Important Dates

- **December 6-9: Financial Management System upgrade**
- **December 6-9: ODS upgrade**
- **December 6-10: OneUSG Connect System upgrade**
- **January 25: Network maintenance**

Upcoming Changes

Keep your Office 365 apps up to date by updating your macOS. As of November 2019, macOS 10.13.6 (High Sierra) or later is required to receive security updates for Word, Excel, PowerPoint, Outlook and OneNote. Office apps will continue to work with older versions of

the macOS, but your apps will not receive security updates. Office 365 for Mac and Office 2019 for Mac will support the three most current macOS updates: 10.15 (Catalina), 10.14 and 10.13. For more information, please contact [Ashley Henry](#). Link: <https://confluence.eits.uga.edu/pages/viewpage.action?pageId=100172201>.

Updated VPN client for Macs available for download: Effective October 28, VPN clients on Mac will automatically update to the newest version of Cisco AnyConnect, version 4.8, when connecting to the VPN. This new version is compatible with MacOS Catalina. The updated client software is also available for download on the Remote Access VPN page. Select "AnyConnect for MacOSX (Intel)." For more information, contact [Robert Farmer](#). Link: https://eits.uga.edu/access_and_security/infosec/tools/vpn/.

ODS upgrade set for December: In December, EITS will upgrade the Operational Data Store (ODS), the repository for student systems data. During the upgrade, which is set for December 6-9, current ODS data will be inaccessible. For more information about this upgrade, please contact [Iir Hasko](#).

EITS would like your input into the 2025 IT Strategic Plan. All students, faculty, and staff are invited to complete a short survey. Link: https://ugeorgia.ca1.qualtrics.com/jfe/form/SV_0SAqKMyfpaaPgcB

Upcoming Maintenances

Network maintenance scheduled for January 25: EITS will conduct network maintenance on Saturday, January 25 beginning at 6:00 a.m. During this maintenance, there will be an outage of campus Internet access and campus information systems. This maintenance is necessary to update aging equipment. Services affected will include:

- UGA websites hosted in the Boyd Data Center
- Information systems hosted by EITS
- Central Authentication Service (CAS)
- UGA Single Sign-On (UGA SSO)
- ArchPass, powered by Duo
- Virtual Private Network (VPN)
- Access to UGA-provided information systems, such as Athena, Banner Administrative System, Degree Works, eLearning Commons (eLC), GACRC resources, UGA Financial Management System, UGA Budget Management System, UGAJobs, UGA mart, OneUSG Connect, and OneUSG Connect Benefits.
- Access to UGAMail off-campus
- Access to websites hosted by UGA off-campus
- All systems behind the Central Departmental firewalls

Additional details will be posted on our [Systems Status page](#) and on the [EITS Twitter feed](#). For more information, please contact [Jeff Farese](#).

OneUSG Connect system upgrade set for December 6-10: The OneUSG Connect system will be unavailable due to updates, beginning Friday, December 6 at 5 p.m. through Tuesday, December 10 at 7 a.m. Employees and approvers will need to enter and approve time and

leave requests outside these times. Employees who report hours may need to use a paper timesheet during this outage. Kaba Time Clocks will continue to take punches and OneUSG Connect Benefits will remain open for benefits enrollment.

OneSource Financial Management system upgrade set for December 6-9: The UGA Financial Management System will be unavailable due to updates, beginning Friday, December 6 at 5 p.m. through Monday, December 9 at 7 a.m. Employees will need to clear their browser cache after this upgrade. Link: https://onesource.uga.edu/resources/project_timelines/.

Campus IT announcements

IDM Upgrade postponed: Because of concerns with user impact with the upgraded IDM portal, EITS will postpone the IDM upgrade to provide enough time to educate the IDM portal user community on new features and functionality changes. EITS will reschedule the upgrade for early spring 2020. Send questions to [Shannon Marable](#).

EITS to purge unsupported patches from Windows update server: In December, EITS will purge patches on the Windows update server for unsupported applications and operating systems. There will be no technical changes to the service; we will remove only patches for unsupported Office and Windows. EITS will review patches on a bi-annual basis and remove those no longer associated with a mainstream-supported product. For more information, please contact [Ashley Henry](#). Link: <https://support.microsoft.com/en-us/lifecycle/search>

Reinstall WEPA print drivers and apps after December 13: On December 13, all WEPA print kiosks on campus will transition to using UGA SSO. After December 13, all WEPA print drivers on public workstations in computers labs will need to be redeployed. IT staff who have computer labs in their buildings will be responsible for redeploying these print drivers. In addition, any students, faculty or staff with the WEPA app on their personal or work computers should update the WEPA app after December 13. For more information, contact [Tommy Jones](#).

Tech Tips

New Horizons offers discounted courses for faculty and staff: New Horizons Computing Learning Center is now offering a UGA-dedicated portal with scheduled and discounted courses for faculty and staff. When you register for a course, the CLC representative will send a quote for the course with details to the email address on your training form. This new feature also allows for groups to request on-site training for larger classes. Most of the training offered by New Horizons is IT-focused, but there are additional courses on management and business principles. If you have any questions, please contact [Bret Jamieson](#). Link: <http://nhgeorgia.com/uga>.

New ArchPass process for incoming students: With Athena's October transition to UGA SSO, the timeline for requiring incoming students using ArchPass has changed. New incoming students will use ArchPass, UGA's two-step login service, powered by Duo, to

access protected systems as soon as they receive their UGAMail address. Most students, including all undergraduates, receive their UGAMail address and begin using ArchPass after they pay their commitment deposit. Many UGA student systems, including eLearning Commons, Athena and vLab, require ArchPass.

Other Technology News

DegreeWorks Upgraded on November 3: DegreeWorks was successfully upgraded to Version 5 on November 3 in a collaborative effort between EITS and the Registrar's Office. This was a major upgrade that incorporated new infrastructure and improvements at the application and database level. Following the upgrade, EITS will focus on efforts to change the DegreeWorks log-in process to use UGA SSO and to require ArchPass, UGA's two-step login solution, powered by Duo. More information about the UGA SSO and ArchPass project will be forthcoming. Direct questions to Ilir Hasko at ihasko@uga.edu.