

Vice President for Information Technology Status and Activity Report for May 2019

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

1. Items Requiring Action

- *Verify and claim your departmental MyID accounts by May 24:* All owners of departmental accounts should verify and claim their accounts by May 24. Departmental MyID accounts are often used by units, colleges and departments for testing systems, running automated processes and to establish a contact email for a department or program. EITS is conducting a verification and clean-up of these accounts to ensure we are only paying for licensing on accounts in use. Owners of departmental accounts with email addresses began receiving weekly notices in March, asking them to verify account information. The notice was sent to the departmental email address, as well as the owner's email address, if one existed. The notice directs account owners to log in to JIRA and verify they still need access to their departmental account. Account owners who need a MyID account for testing should follow the new test account checkout process. Weekly reminders about the verification process will be sent until late May. Departments can also review the list of the departmental MyIDs that need verification. This list is available upon request by contacting Access Services at adminfo@uga.edu. Accounts that do not have email addresses but need verification will be posted on that list. EITS will disable departmental accounts that are not claimed on May 24. For more information, please contact Shannon Marable at Shannon.Marable@uga.edu.
- *Options for retrieving pre-2019 paystubs and W2s after June 30:* On June 30, the legacy University of Georgia employee self-service site, employee.uga.edu, will be retired and no longer available to view, download or print paystubs and W2s. We understand you may need to retrieve these pre-2019 paystubs and W2s and since they will not be migrated to the new University System of Georgia employee self-service site, OneUSG Connect, we want to make you aware of two options for retrieving this information. If you wish to keep copies of pre-2019 paystubs or W2s for your records, please take action to download them from employee.uga.edu before June 30, 2019. Log into employee.uga.edu and click on "My Paychecks" and "My W2s" in the left sidebar. Both paychecks and W2s are available in PDF format. After June 30, 2019, you can contact oneusgsupport@uga.edu or 706-542-0202 (option 1) to request copies of pre-2019 paystubs or W2s. These records are retained for 5 years from their issue date. For paystubs and W2s dated after January 1, 2019, please log into OneUSG Connect to view, download, or print these documents. For more information, visit the OneSource System Changes page at https://onesource.uga.edu/resources/system_changes/.
- *Upcoming DNL training dates:* The Office of Information Security will provide a mandatory training session for DNLs this month at the Pharmacy building, Room 201. Training will be held from 1 p.m. to 5 p.m. on May 13, and from 8 a.m. to noon on May 14. This training will cover the responsibilities of DNLs and help prepare DNLs for the annual security audit, which is scheduled for June. Information about the training, including how to sign up, will be shared on the DNL listserv. Questions can be directed to Lance Peiper at lpeiper@uga.edu.
- *Notification for External Senders in Email:* EITS is in the process of implementing notices for external senders in UGAMail. Once this is implemented in late June, emails sent to uga.edu addresses from non-UGA email addresses will be flagged with an external

mail notice. The notice will be at the top of the email and will read: “UGA Security Warning: This is an external email. Do not click links or open attachments unless you recognize the sender.” This change is being implemented to help users recognize when an email might be a phish or scam. For more information about this change, please contact Ashley Henry at ashenry@uga.edu.

2. For Your Awareness

- *Fall 2019 Network Maintenance:* EITS has tentatively scheduled a network maintenance for late fall. During this maintenance, there may be a planned outage of inbound and outbound campus Internet access and web applications. Systems that use services in the Boyd Data Center may also experience a planned outage. This will be the second planned maintenance of the year; the first was March 9. EITS schedules these maintenances bi-annually to upgrade systems and address any issues. More information will be forthcoming. Questions can be directed to Jeff Farese at JEFFREY.FARESE@uga.edu.
- *Change to eLC login page:* The login pages for UGA’s learning management system, eLearning Commons (eLC), will change Thursday, June 6, 2019. Currently, there are two login pages, one for users with MyIDs and another for users without MyIDs. After June 6, both login options will be on the same page. This change is being made at the request of the University System of Georgia. Moving forward, the login page will be managed by UGA, rather than our vendor, Desire2Learn (D2L). The new login page for eLC will continue to be part of our cloud hosting environment with D2L. For more information, please contact George Matthews at gmatthews@uga.edu.
- *New software site, CESS pages available:* Need to find information about all the latest software offerings at UGA? EITS launched a redesigned software site, software.uga.edu, on May 1. The site includes information about the free and discounted software available to UGA students, faculty and staff. Software featured on the site includes Adobe, MATLAB, Microsoft Office, Mathematica, SPSS and more. There is also information about software and hardware procurement and the CESS process. Moving forward, the site will also include information about the latest updates available for various software packages. For more information about the software site, please contact Bret Jamieson at bret.jamieson@uga.edu. For questions about the CESS process, please contact Jennifer Dobbs at jmaner@uga.edu.
- *Find out if the Tate Parking Deck is full with new mobile app module:* A new “Deck Check” module for the Tate Student Center parking deck was added in the most recent UGA Mobile App update. The Deck Check module was developed in cooperation with the Student Government Association and Transportation and Parking Services to display current parking space availability in the Tate Center parking deck. Space availability information is provided by a vendor-supported service that counts vehicles upon entry and exit, and updates automatically on the UGA Mobile App every thirty seconds. The UGA Mobile App is the best of Bulldog Nation in one central mobile app for students, visitors, parents, faculty, staff and fans. It’s available for iOS devices through the App Store and Android devices through Google Play. For more information about Deck Check, please visit the UGA Mobile App page at mobileapps.uga.edu or contact Robert Ethier at rethier@uga.edu.
- *Standard web hosting network isolation:* EITS will conduct maintenance on May 20 to isolate our standard web hosting platform. Isolating standard webhosting will help reduce the number of websites and accounts that could potentially be compromised. During the

May 20 maintenance, UGA websites on standard webhosting may experience a brief interruption of service. For more information, please contact John Webb at jwebb@uga.edu.

- *Mainframe decommission, Systems retiring due to OneSource transition:* Access to the mainframe will be removed June 30, 2019. New mainframe access requests will no longer be granted after April 30, 2019. In the coming months, several systems will be retired as their functionality has transitioned to the new OneSource systems. These include employee.uga.edu and WebDFS. Kronos was decommissioned on March 1, 2019. Data currently available on the mainframe via QMF will be archived in the Data Warehouse after June 30, 2019. The Data Warehouse archive will also include information from other legacy systems such as Kronos. If you need access to this information after June 30, please submit a data request to the Office of Institutional Research through the following form: <https://oir.uga.edu/datarequest/>. OneSource and Mainframe Decommission project teams have worked with major units on campus to aid them in transitioning to the new OneSource Systems. They have also helped to transition impacted departmental systems and have communicated key dates when systems would be changing. For more information, please contact Stacy Boyles at stacy.boyles@uga.edu.
- *Summer MyID account clean-ups begin in June:* In June, many former undergraduate and graduate students will receive notices that their MyIDs will be disabled and UGAMail account information will be deleted in July. Any former student who last enrolled in classes during the Spring 2018 term or earlier will receive a notice that their account will be included in this year's clean-up, and they will no longer be able to access their accounts after July 25. People who enrolled in classes in the Summer 2018 term or later should not be affected. The clean-up process will include accounts of alumni who are forwarding their UGAMail to a third-party email account. Those who have a justified reason for keeping their UGA MyID and UGAMail account, such as completing post-doctoral research, will have the option to appeal and keep their account. This summer's clean-up will also include applicants who have applied to UGA in previous semesters but chose not to attend. Those with UGAMail addresses will also receive notices that they will no longer be able to access their accounts after July 25. For more information about the account clean-up process, please contact Kristi Wall at kristi.wall@uga.edu.
- *Single Sign-on Upgrade scheduled for July 20:* A new production CAS environment, called UGA SSO, will be available on July 20, 2019 to enable latest functionality and features. All applications using the legacy version of University's authentication service (CAS, LDS, IDP) will be required to transition to the updated authentication service. This update provides improved authentication connections, better security, as well as the ability to use two-factor authentication. For more information, contact Shannon Marable at shannon.marable@uga.edu
- *Some UGA web applications to transition from CAS, LDS, or IDP to an updated version:* On March 6, 2020, applications using the legacy version of University's Central Authentication Service (CAS), Lightweight Directory Service (LDAP) calls to LDS.UGA.EDU, and Identity Provider (IDP) will be required to transition to the updated version. The upgraded environment provides better security, as well as the ability to use two-factor authentication. More information about the transition and requirements, as well as instructions for transitioning applications, will be provided later. For more information contact Shannon [Marable at shannon.marable@uga.edu](mailto:Marable@shannon.marable@uga.edu).

- *Historical data to be moved to Data Warehouse:* All data currently available on the mainframe via QMF will be archived in the Data Warehouse after June 30, 2019. The Data Warehouse archive will also include information from other legacy systems such as Kronos. If you need access to this information after June 30, please submit a data request to the Office of Institutional Research through the following form: <https://oir.uga.edu/datarequest/>. The mainframe is being decommissioned June 30. For more information contact Paul Klute at pklute@uga.edu.
- *EITS removing legacy mainframe data from IDM system:* As part of the Onesource and OneUSG Connect projects, legacy mainframe data is no longer authoritative for employee data. EITS personnel will be removing this legacy data from identity records on May 3. This will be reflected in the IDM system. As the changes flow to Active Directory and other downstream systems, this data will no longer be available. For more information, please contact Shannon Marable at shannon.marable@uga.edu.
- *GACRC Sapelo2 expansion:* The GACRC team will be expanding the compute and storage capabilities of the Sapelo2 cluster with 28x compute nodes and 10x high-memory nodes, representing an increase of 1,276 compute cores and over 6TB of memory; the high-performance Lustre storage appliance will be expanded by an additional 250TB of capacity, resulting in 1.25 Petabytes of storage. This latest Sapelo2 expansion was made possible through funding from OVPR and EITS. Please contact Dr. Guy Cormier at gcormier@uga.edu for more information.

3. OneSource

- *OneSource PUM updates, PeopleTools and Oracle updates:* The OneSource team will be upgrading UGA's Financial Management system Friday, May 17 – Monday, May 20 and the Budget Management system Thursday, May 23 – Friday, May 24. Campus users should expect these systems to be unavailable during the upgrade times. PUM (PeopleSoft Update Manager) and PeopleTools updates affect the Financial Management system only and will include changes to existing functionality and fixes to software bugs. Both the Budget Management and Financial Management databases will be upgraded to Oracle 18c. As we approach these weekends, the OneSource team will publish more detailed information about the system updates at status.uga.edu. Training materials will be available in May on the [Training resource page](#). For questions about the PUM, please contact Crystal Rogers (cgrogers@uga.edu) or Russell Hatfield (hatfield@uga.edu)
- *Position Funding Cube Workshop, Tuesday, May 28:* A Position Funding Cube Workshop will be held Tuesday, May 28 at 10 a.m. – noon at Mahler Hall, Georgia Center. The Position Funding Cube contains position and payroll details and is most like the historical payroll cost reports. Topics to be covered include: source of the data, timing of data refreshes, and data elements provided in the Cube. Participants can use [collaborate](#) for [remote attendance](#).
- *OneUSG Connect will be unavailable June 7-11, June 21-24:* OneUSG Connect, the employee self-service site for University System employees, will be unavailable June 7-11 and June 21-24, as Augusta University will be transitioning to the site. Time clocks will be available for regular use, but web clocks will not be available. For more information, please visit onesource.uga.edu.

4. Recent Accomplishments

- *Boyd Data Center redundant power feed completed:* The Boyd Data Center power supply was recently upgraded by the Facility Management Division electrical team. This upgrade combines two major campus electrical circuits into a newly installed automatic transfer switch, which allows for an automated circuit swap during a power outage on the primary power feed for the building. This will provide a higher level of resiliency to continued Data Center operations during an emergency. For more information, please contact Jeff Teasley at jteasley@uga.edu.

5. Technology Tips

- Visiting UGA or hosting guests over the summer? For guests and visitors to the University of Georgia, EITS offers a self-service wifi network, UGA_Visitors_Wifi. Guests can connect to this network through a self-service portal without contacting the Help Desk for a password. Visitors fill out the information in the portal and are sent a verification code via SMS text or email; this code allows them to connect to the network. Complete instructions for guest wireless access are available on the EITS Help Desk site at <https://confluence.eits.uga.edu/display/HDSH/Connecting+as+a+Guest>.

University of Georgia students, faculty, and staff, as well as interested others, may subscribe to this monthly report by sending an email to listserv@listserv.uga.edu with the phrase subscribe vpit-news as the body of the message.