

Vice President for Information Technology Status and Activity Report for August 2018

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

1. Items Requiring Action

- *Update outdated email clients to use ArchPass by September 7:* Beginning September 7, all eligible students, faculty and staff will be required to use ArchPass to access UGAMail and OneDrive for Business while off-campus. This change is being implemented to help combat the rising tide of successful phishing attempts, which compromise hundreds of UGA email accounts every semester. During the Spring 2018 semester, more than 4,000 phishing attempts were reported to the EITS Help Desk, and about 500 accounts were compromised in successful phishing attempts. Implementing ArchPass two-step login will require students and employees with outdated desktop and mobile email clients to upgrade to newer email clients. A complete list of email clients that support ArchPass is available at <https://confluence.eits.uga.edu/display/HDSH/ArchPass+and+Office+365>. All eligible students, faculty and staff have access to free Office software through their UGAMail accounts. This includes the latest version of Outlook, which is supported. For more information about ArchPass, visit archpass.uga.edu. For more information about this change, contact Jonathan Hardy at jhardy66@uga.edu.

2. For Your Awareness

- *University TrendMicro clients upgraded to include protection against zero-day threats:* All UGA TrendMicro clients now include protection against zero-day threats. In June, the clients were upgraded to a new XGen Trend Cloud Server, which added Predictive Machine Learning. This new feature protects against zero-day threats and gives EITS cloud-based management for our Trend endpoints. For more information about this upgrade, please contact Chris Workman at cworkman@uga.edu.
- *Gartner for Technical Professionals available:* Gartner for Technical Professionals (GTP) is available for EITS and members of ITMF. GTP is a research service that provides IT practitioners the technical planning, architecture and design, and in-depth product evaluation needed for successful project implementation. It is delivered through broad access for teams, unlimited reading of Technical Professionals research, and unmetered inquiry with analysts as individuals or project teams. GTP also helps accelerate project timelines, improve project outcomes, and develop your staff. For more information, contact Ashley Henry at ashenry@uga.edu.
- *Banner 9 Upgrade:* The Banner 9 project is a multi-year initiative with modules being designed, developed and released to the University community in Fall 2018. The first modules that will be implemented will be INB Forms: Financial Aid, Student Accounts/AR, Registration, and Curriculum. There are no functional changes to Banner Admin pages for this upgrade. However, there will be a new design of the application and users may need guidance on the new look. For more information, please contact Fred Hanawalt at fred.hanawalt@uga.edu.

3. Support for Researchers

- *GACRC teaching cluster available:* The new Georgia Advanced Computing Resource Center teaching cluster is now operational and in the hands of the GACRC Support team. The support team is installing software requested for the Fall 2018 semester, and five graduate courses scheduled to be supported. If you are interested in discussing access to this computational resource for your coursework, please contact Dr. Guy Cormier at gcormier@uga.edu.

4. OneSource

- *UGA Financial Management System Live:* Thank you to the more than 500 people from all over UGA who have collaborated with OneSource for the launch of the UGA Financial Management System. Each school, college, and unit Project Coordinator was tasked with getting his or her individual unit ready. Due to their partnership with the project and their diligence, things are moving along in the new system. Please continue to use the OneSource website, services desk, and weekly emails to stay current on new information. For more information, please contact the OneSource team as onesource@uga.edu
- *OneUSG Connect Go-Live Preparation:* The OneUSG Connect System will go-live December 16, 2018. In preparation for the go-live, there will be campus forums held in September for unit heads, departmental HR practitioners, supervisors, faculty, and staff. Invitations to these forums will be distributed in August. Please continue to use the OneSource website, to stay current on go-live information. For more information, please contact the OneSource team as onesource@uga.edu

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