

Vice President for Information Technology Status and Activity Report for November 2018

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

1. Items Requiring Action

- *Enhanced Data Loss Prevention (DLP) for UGAMail and OneDrive for Business:* Effective December 1, additional DLP policies will be put in place in Office 365 to help prevent accidental disclosure of Sensitive and Restricted Data via UGAMail, and unauthorized storing and sharing of Restricted Data in OneDrive for Business. DLP policies already exist to prevent email disclosure of Social Security Numbers. Additional policies will include controls for other Restricted Data types, including HIPAA ePHI data, credit card data, and bank account information as well as control for Sensitive Student Records. Beginning December 1, if you try to email messages or share files with any of these data types, you may be prevented from doing so. You will see a notification in your email client or web browser. If you believe you have not violated the DLP policy, you will be able to self-service report errors and to override the DLP policy with a written justification. You can also contact the EITS Help Desk at helpdesk@uga.edu or 706-542-3106. If you need to share sensitive or restricted information, you can use SendFiles, an encrypted file service that allows you to securely share sensitive documents and large files online. For more information about this change, please contact Chris Workman at cworkman@uga.edu.

2. For Your Awareness

- *eLC migrating to updated platform, changing to continuous delivery of updates in December:* Beginning Thursday, Dec 27 at 12:01 a.m., eLC will migrate to the latest version of Brightspace by D2L. The migration will begin Thursday and end on Friday, Dec 28 at 11:59 pm. During this time, eLC will be unavailable. This update will provide tool fixes and enhancements but no major changes to the system and no changes to content within eLC. After this migration, any future updates to eLC will be delivered continuously, meaning they will be put in place without downtime for regular maintenance. For more information contact George Matthews at gmatthew@uga.edu
- *Kaltura update set for November 19:* On Monday, November 19, 2018 starting at 5 p.m., kaltura.uga.edu will be switched over to version 2 of the user interface. Kaltura is encouraging all customers to migrate to the new user interface to ensure continued access to the most up-to-date features and functionalities. There is no impact on the user experience or downtime, but there will be slight changes to the user interface. For more information contact George Matthews via email, gmatthew@uga.edu.

3. Support for Researchers

- *GACRC compute and storage resources unavailable during November maintenance:* The Georgia Advanced Computing Resources Center (GACRC) is planning a maintenance, beginning Friday, November 16 and ending Thursday, November 22. Please be aware that, except for the teaching cluster, all GACRC compute and storage resources, including login nodes, transfer nodes, and compute nodes will be affected by this downtime. This maintenance will require all storage and cluster systems be powered down, as we bring new systems online and update operating systems and various clients on all compute

nodes and storage servers. After this maintenance window, Sapelo2 will have a new Lustre scratch file system, which has more capacity and offers better performance than the current /lustre1. For more information, contact Dr. Guy Cormier at gcormier@uga.edu.

- *GACRC transition to Help Desk forms:* In order to better serve the GACRC user community, the Georgia Advanced Computing Resource Center (GACRC) will be transitioning its legacy helpdesk request forms, found at <http://help.gacrc.uga.edu/>, to use the TeamDynamix service management platform, administered by EITS. A service catalogue dedicated to GACRC services will be replacing the legacy forms, allowing for better follow-ups, the development of a knowledge base, and reporting capabilities that will help identify which support issues would require new or updated training opportunities. The transition will take place during the November 16-22 maintenance, and the new TeamDynamix service request forms will be made available on November 22. For more information, contact Dr. Guy Cormier at gcormier@uga.edu.

4. OneSource

- *Faculty and Staff Guide for the new HR/Payroll system, OneUSG Connect:* In December 2018, UGA faculty and staff will notice changes to several employee processes, including accessing pay stubs, requesting leave, approving time and more. This guide includes information to help faculty and staff navigate these changes. The guide is available on the [OneSource website](#).
- *Training Registration Open for the new OneUSG Connect HR/Payroll System:* OneUSG Connect Training Registration is now open and available for the first round of webinar and in-person training courses scheduled for November 2018 – December 2018. Registration for both in-person and online training is available from the [OneSource Training Resources page](#).

5. Technology Tips

- *Faculty Guide is now available:* The 2018-2019 Technology Resources Guide for Faculty and Staff has been mailed to University employees. The Technology Resources Guide provides an overview of the IT services, tools and resources available to UGA faculty and staff. The guide features information about instructional technology, research computing, email, IT security, MyID accounts, wireless service, training and more. It also includes information about departmental resources, as many colleges and units provide technical support for their employees. The guide is also available online at <http://newtocampus.uga.edu>. If you have faculty or staff who did not receive a guide and would like one, additional copies may be requested by contacting Leslie Peters at leslie.peters@uga.edu.

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